How do I reset my password?

1. Select the **Forgot Password** link

2. Click the **I Agree** box and select **Continue**

3. Enter your Username, Account Number, Zip Code and Last Name (Full Name for Business), and select **Continue.**

4. Select the delivery method of the one-time security code.

5. Once the one-time security code is received, enter in the code and select **Verify**
   (note: the one-time security code will expire after 5 minutes from delivery)

6. Enter your new password into the **Password** and **Confirm Password** field and select **Continue**
   (note: Your password must contain at least 13 characters in length.)

Username and Password Requirements

Username: Password:

Requirement	Default		Default
Minimum Length	8	Minimum Length	13
Maximum Length	15	Must include a Number	No
Allow Alpha Characters	Yes	Must include an Uppercase	No
Allow Numeric Characters	Yes	Letter Must include a Lowercase	No
Allow Special Characters	Yes	Must include a Non-Alphanumeric	No